

Dear Guest,

Wishing you a warm welcome to Dalmahoy Hotel & Country Club. Please find a handy guide to useful information for your stay here with us. If we can be of any further assistance or can make you more comfortable in any way please contact Reception by dialling '0'.

### **Dining in the outlets**

Breakfast will be served in the Dalmahoy Suite which is located on the ground floor between the main bedroom block and the old Manor House from 06.00-11.00 on Monday 5<sup>th</sup> July to Sunday 11<sup>th</sup> July, with the exception of Thursday 8<sup>th</sup> July when breakfast will be served between 06.00-10.00.

Grab & Go Breakfast bags will an option to pre-order by 22.00 the night prior, and will be available to collect in the Dalmahoy Suite from 05.30 each morning. You may place your order for one of these by dialling '0' or by asking at Reception.

Dinner will be served in the Brasserie which is located on the first floor of the Country Club. This space will be exclusive for guests of the European Tour from Monday 5<sup>th</sup> July to Saturday 10<sup>th</sup> July and will be open from 17.00-22.00. Please call '0' to make a reservation. Menus will be available via QR code, and disposable printed copies will be available on request. Dinner on Sunday 4<sup>th</sup> July will be available via In-room dining only.

### **In-room Dining**

In-room Breakfast will be available between 06.00-11.00 and can be ordered by dialling '5094'

The European Tour In-room dining menu will be available between 11.00 and 23.00 and again can be ordered by dialling '5094'. A tray charge of £5.00 will apply per order.

In line with current Covid-19 guidance, room service will be delivered to your door and left outside for you to collect. Once finished, please call a member of our team to remove this from outside of your room.

Room service is expected to be busy during the European Tour stay. If you would like to guarantee a room service order time then please do call in advance and speak to a member of our team on '5094'.

## Housekeeping

In line with current guidance, we will service all rooms every 3 days. Please do let us know if you would like additional room servicing or any extra items. Alternatively, if you would prefer to not receive this service, please dial '0'.

Laundry bags and forms are located in your room for any laundry which you would like to be done. Please call Housekeeping on '86' or Reception on '0' to arrange collection from your room before 08.30 in the morning. Laundry will be delivered back to your room between 16.00 and 18.00.

## Leisure

Our gym has been reserved exclusively for guests of the European Tour between the hours of 19.00 to 20.00 and 20.00 to 21.00. Each session has a maximum capacity of 16 people, and pre-booking is essential. Please call our Front Desk team on '0' to reserve your slot. The gym can be accessed by the following code: C1259Z.

## Rest & Relaxation

The Dalmahoy Suite will be available on Monday 5<sup>th</sup> July, Tuesday 6<sup>th</sup> July, Wednesday 7<sup>th</sup> July and Friday 9<sup>th</sup> July from 15.00 to 22.00 for Player/Staff downtime. The semi-finals of the Euros will be shown on Tuesday 6<sup>th</sup> and Wednesday 7<sup>th</sup> July at 20.00 and the Dalmahoy Suite function bar will be available on these 2 days between 19.00 and 20.00. This room and bar area is exclusive to guests of the European Tour.

We have an area reserved outside exclusive for guests of the European Tour, located on the Pentland Patio. This will be available from Sunday 4<sup>th</sup> July to Saturday 10<sup>th</sup> July from 17.00-22.00. Our Cocktail Bar will be available for any table service to this area, but access to the Cocktail Bar would not be permitted.